**Identify the Defect Severity & Priority:**

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| **Test Defect Description** | **Severity** | **Priority** | **Comments** |
| Option to register for a new account text uses a small font and is not noticeable on the *Login* page. | Minor | Medium | The functionality is ‘nice to have’ in production, but it may not be necessary for the site to go live. |
| ‘ABC’ logo on the *Login* page is not centered. | Minor | Medium | The functionality is ‘nice to have’ in production, but it may not be necessary for the site to go live. |
| Unable to register for a new account. When the Save button is clicked, the application crashes. | Blocker | Critical | This is a fatal error. Testing cannot continue until the defect is addressed. |
| Heading on the *User Information* page is misspelled as ‘User Infromation’. | Major | Medium | Functionality-wise, this defect will not affect the use of the application. However, since this is an online application and the misspelled word is the heading, this should be corrected before the site goes live. |
| ‘Order Information’ heading on the *Order Information* page is not centered. | Minor | Low | This is ‘nice to have’ in production, but is not necessary prior to going live and could be fixed if time permits. |
| ‘Order Recorded Successfully’ message not displayed after saving in the *Order Information* page. | Critical | High | Functionality-wise, this defect will not affect the use of the application. However, as this is an important step in communication with the user, this will impact their use of the application. |
| Additional information links not provided in the *About ABC* (Help) page. | Major | Medium | As this is tagged as ‘Additional’ Information, this may or may not be fixed prior to going live. If the requirement states otherwise, this issue will have a major impact and will have to be tested prior to production. |
| Best-sellers are not highlighted in the *Order Information* page product options. | Enhancement | Low | This could be classified as an improvement. |

**Identify the Defect Execution Level:**

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| Test Scenario | Execution Test Stage |
| Enter a question in the myRequests website and check that it appears in the queue of the Internal Support Lead for review. | Integration Test |
| Within the myEarnings website, request payroll information from a previous pay period. | System Test |
| Search the portal for a myLearning training course and select it to see the course description. | Integration Test |
| When opening Internet Explorer, the Accenture Portal appears. | System Test |
| The method getEarnings() returns the Gross Earnings year-to-date as a decimal with a call to the method getGrossEarnings() and checkEmployeeID(). | Assembly Test |
| Click on a Job ID in myScheduling and get details about the project role. | System Test |

**Identify Defect Reasons:**

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| **Test Defect Description** | **Cause** | **Explanation** |
| Option to register for a new account text uses a small font and is not noticeable on the *Login* page. | * Omission * Lack of Knowledge | * The source document may have not defined the font size. * A standard font size could have been in place, but this may have been due to the developer’s unawareness of this particular standard. |
| ‘ABC’ logo on the *Login* page is not centered. | * Omission * Accidental | * The source document may have not specifically stated that the logo should be centered. * The text centering was incorrectly calculated. |
| Unable to register for a new account. When the Save button is clicked, the application crashes. | * Other | * This could be a faulty program design. |
| Heading on the *User Information* page is misspelled as ‘User Infromation’. | * Accidental | * The developer may have overlooked the incorrect spelling. |
| ‘Order Information’ heading on the *Order Information* page is not centered. | * Omission * Accidental | * The source document may have not have specified that the logo should be centered. * The text centering was incorrectly calculated. |
| ‘Order Recorded Successfully’ message not displayed after saving in the *Order Information* page. | * Omission * Miscommunication | * The source document may not have specified that a confirmation message should be displayed. * This may have been initially stated as done internally but a change in requirements requested the display message. |
| Additional information links not provided in the *About ABC* (Help) page. | * Omission * Miscommunication | * The source document may have not have specified to include additional information links in the *About ABC* (Help) page. * This may have been a suggestion during a walkthrough that has not been formally shared with the team. |
| Best-sellers are not highlighted in the *Order Information* page product options. | * Miscommunication | * This may have been a suggestion during a walkthrough that has not been formally shared with the team. |